

Benefits

OF ICRA



Easy to use



Efficient



Automate
Work Flow

WHAT IS ICRA ?

ICRA is an application created by Integral Limited to help manage compliance issues and corrective actions.

Schedule, assign, coordinate, monitor, communicate and report as you deal with issues and tasks raised.

WHY ICRA?

Respond rapidly to complaints and incidents that come across the service desk.

With this incident management software you can easily manage customer issues and complaints.

The process of solving problems just got a lot easier.

CONTACT

Email us : icra@integral.co.nz

For more information on ICRA check out our website:
www.icra.integral.co.nz

For more information on Integral Visit our home on the web at:
www.integral.co.nz

Log, Track & Monitor



ISSUES IN REAL-TIME



ICRA

Made by Integral
NZPFMA Conference

WHERE/WHEN

Rydges Hotel, Queenstown
February 25/26, 2021

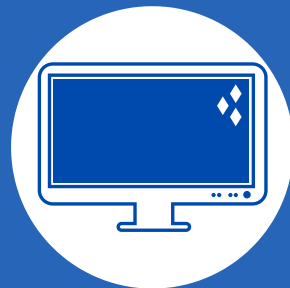
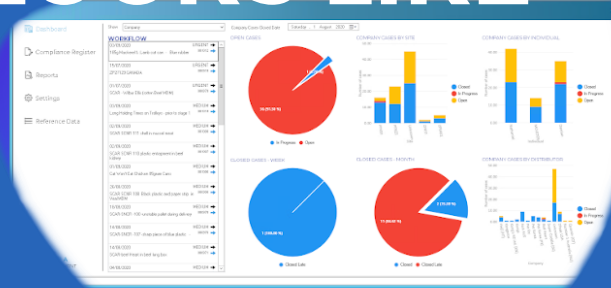
ICRA- FEATURES AND BENEFITS

- A single source of truth. Integrity rules for accuracy and consistency.
- Trace products and batch issues.
- Streamline Audit preparation and reduce overall compliance costs.
- Schedule and monitor workflow for company, site, assignee and avoid missing those deadlines.
- Register incidents against source organisation or individual, individual assigned, site produced, distributor, country, and region.
- Categorise and sub categorise incidents against customisable lists.
- include multiple uploaded documents (Word, pdf, photos etc).
- Incident status and priority settings are a required completion date.
- Easy reporting.
- Print or email single Incident Report Form with attachments for offline use and distribution.
- Print or email Incident lists for monitoring and review.
- Export complete dataset for external reporting.
- Integration with your other applications.
- import your inventory product codes and categories.
- export complete dataset to update your CRM and other applications.
- Set up as an incident, issues, complaints, and/or R&M register with customisable types, labels and names.

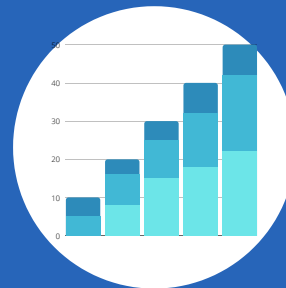
Getting Started

- Hosted in the cloud.
- Scalable - unlimited total stakeholders for assigning and reporting to.
- Subscription based - pricing based on number of users who can log in and maintain the data.
- no minimum timeframe or signup contracts, (just agree to our T&C's) pay monthly or annually.
- Minimal Start-up fee includes an initial training session, implementation assistance fee and advanced subscription. Ask us for a quote.
- 30 -day Free Trial option available if you wish to try it first or if you are committed the meet up for real and ask for our 60-day free start -up offer white it is available.

WHAT ICRA LOOKS LIKE



Modern and
easy to use



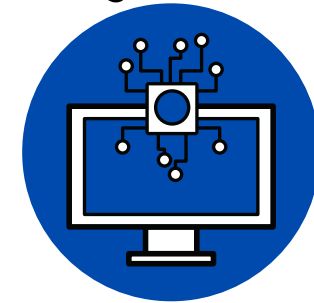
Graphs and
charts



Ticks all the
boxes

Integral Limited

Delivering Control Simply



WHO IS INTEGRAL?

Integral develops unique software solutions from the group up. Incorporating flexibility from the ground up, Incorporating flexibility while delivering the streamlining, simplification and integration of business processes that can be easily customised to meet the individual needs of different clients.

Integral also supports and distributes Atlas Forestry Suite, ShareIT, SupplyIT and ICRA.

INDUSTRIES

The Integral team of highly experienced consultant services clients across diverse industries including: General manufacturing, Logistics, Finance and Insurance, Forestry Management, Food Manufacturing and Export, Health, Aerospace Manufacturing and Supply from our offices located in Auckland, Rotorua and Napier.

100 % NEW ZEALAND OWNED AND OPERATED SINCE 1991